

PGP™ Viewer for iOS Release Notes

Thank you for using this Symantec Corporation product. These Release Notes contain important information regarding this release of Symantec PGP Viewer for iOS for Windows. Symantec Corporation strongly recommends you read this entire document.

Symantec Corporation welcomes your comments and suggestions. Please use the information provided in Getting Assistance to contact us.

Product: Symantec PGP Viewer for iOS for Windows

Version: 1.0.0

Warning: Export of this software may be restricted by the U.S. government.

Note: To view the most recent version of this document, go to the [Symantec Support Products portal](#).

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About PGP Viewer for iOS

PGP Viewer for iOS decrypts, verifies, and displays PGP-encrypted text on devices running Apple iOS software.

PGP Viewer for iOS requires a managed email account on a PGP Universal Server with the LDAP Directory Synchronization feature enabled.

System Requirements

- PGP Viewer for iOS runs on the following devices and operating systems:
 - Apple iPhones and iPod Touches running Apple iOS 4.x and higher.
 - Apple iPad and iPad 2 running iOS 3.2 and higher.
- PGP Viewer for iOS supports all resolutions of these iOS devices in both portrait and landscape orientations.
- PGP Viewer for iOS requires a managed email account on a PGP Universal Server with the LDAP Directory Synchronization feature enabled.

Installation Instructions

The PGP Viewer for iOS app is obtained from the Apple App Store.

Note: Access to the Apple App Store is required for this procedure.

1. On your iOS device, access the Apple App Store.
2. In the **Search** field (in the upper right corner of the screen), type Symantec PGP Viewer for iOS, then tap **Search**.
3. Tap the icon for **Symantec PGP Viewer for iOS**.
4. Tap **FREE** under the **Symantec PGP Viewer for iOS** icon.
5. Tap **INSTALL APP**.
6. If an Apple ID Password dialog box appears, type your Apple ID password, then tap **OK**.

PGP Viewer for iOS is installed onto your iOS device.

Refer to the *Symantec PGP Viewer for iOS User's Guide* for configuration and usage information.

Additional Information

There are no known issues in this release.

Available Documentation

Information about PGP Viewer for iOS is available from several sources:

- PGP Viewer for iOS on-device help is available from within the app itself. To view the on-device help, open PGP Viewer for iOS, tap **Settings** in the Toolbar, then tap **Help**.
- *Symantec PGP Viewer for iOS Release Notes* are available on the [PGP Viewer for iOS product page](#). They include the latest information available about the current release of PGP Viewer for iOS.
- The *Symantec PGP Viewer for iOS User's Guide* is available on the [PGP Viewer for iOS product page](#). It includes information for people using PGP Viewer for iOS on their iOS devices.
- The *Symantec PGP Viewer for iOS Administrator's Guide* is available on the [PGP Viewer for iOS product page](#). It includes information for people in charge of deploying and/or managing PGP Viewer for iOS users.

Technical Support

Symantec Technical Support maintains support centers globally. Technical Support's primary role is to respond to specific queries about product features and functionality. The Technical Support group also creates content for our online Knowledge Base. The Technical Support group works collaboratively with the other functional areas within Symantec to answer your questions in a timely fashion. For example, the Technical Support group works with Product Engineering and Symantec Security Response to provide alerting services and virus definition updates.

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For information about Symantec's support offerings, you can visit our Web site at the following URL:

www.symantec.com/business/support/

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Contacting Technical Support

Customers with a current support agreement may access Technical Support information at the following URL:

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Before contacting Technical Support, make sure you have satisfied the system requirements that are listed in your product documentation. Also, you should be at the computer on which the problem occurred, in case it is necessary to replicate the problem.

When you contact Technical Support, please have the following information available:

- Product release level
- Hardware information
- Available memory, disk space, and NIC information
- Operating system

- Version and patch level
- Network topology
- Router, gateway, and IP address information
- Problem description:
 - Error messages and log files
 - Troubleshooting that was performed before contacting Symantec
 - Recent software configuration changes and network changes

Licensing and registration

If your Symantec product requires registration or a license key, access our technical support Web page at the following URL:

www.symantec.com/business/support/

Customer service

Customer service information is available at the following URL:

www.symantec.com/business/support/

Customer Service is available to assist with non-technical questions, such as the following types of issues:

- Questions regarding product licensing or serialization
- Product registration updates, such as address or name changes
- General product information (features, language availability, local dealers)
- Latest information about product updates and upgrades
- Information about upgrade assurance and support contracts
- Information about the Symantec Buying Programs
- Advice about Symantec's technical support options
- Nontechnical presales questions
- Issues that are related to CD-ROMs or manuals

Support agreement resources

If you want to contact Symantec regarding an existing support agreement, please contact the support agreement administration team for your region as follows:

Asia-Pacific and Japan customercare_apac@symantec.com

Europe, Middle-East, Africa semea@symantec.com

North America, Latin America supportsolutions@symantec.com

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